

United States Postal Service®

# INDUSTRYALERT

November 10, 2021

## Informed Delivery® System Impact

As of Tuesday, November 9, 2021, the United States Postal Service is experiencing issues with Informed Delivery Post-Campaign Reporting.

Business users conducting Informed Delivery campaigns may be unable to download the Post-Campaign reports dated Tuesday, November 9, 2021 from the Mailer Campaign Portal (MCP).

We are currently working to address the issue and new Post-Campaign reports are expected to be available in the MCP by Thursday, November 11, 2021. Please accept our apologies for any inconvenience.

Please direct any campaign-related inquiries or concerns to our Informed Delivery Campaign Helpdesk via email ([USPSInformedDeliveryCampaigns@USPS.gov](mailto:USPSInformedDeliveryCampaigns@USPS.gov)) or telephone (1-877-329-7206).

##

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.  
Thank you for your support of the United States Postal Service.  
Industry Engagement & Outreach/USPS Marketing*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:  
Attn: Industry Engagement & Outreach  
475 L'Enfant Plaza, RM 4411  
Washington DC 20260*

**Privacy Notice:** For information regarding our privacy policies, visit [www.usps.com/privacypolicy](http://www.usps.com/privacypolicy)